

Install Teamviewer

For Web Support by PDC

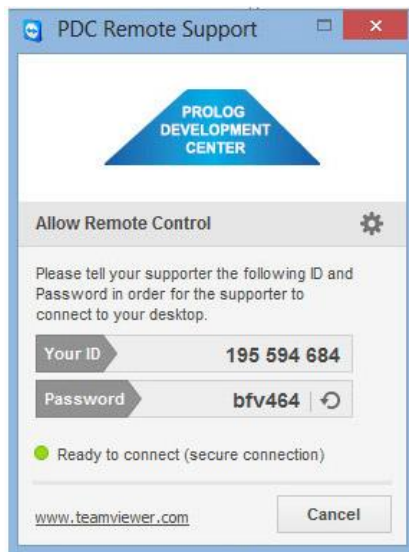
PDC uses "Teamviewer" to offer fast and easy remote support.

How to Get Started

- Download and Run the RemoteSupport application by pressing this button:



- This window opens:



- Provide the PDC Supporter with Your ID and Password:



When the PDC employee is connected, he/she can watch your desktop and operations - or he/she can take over your computer if you give the permission for this.

During the remote session a window is shown (see below). From here, you will be able to activate a chat, voice talk, send files, etc.

- When you want to end the session and close remote support - just click the "x".

